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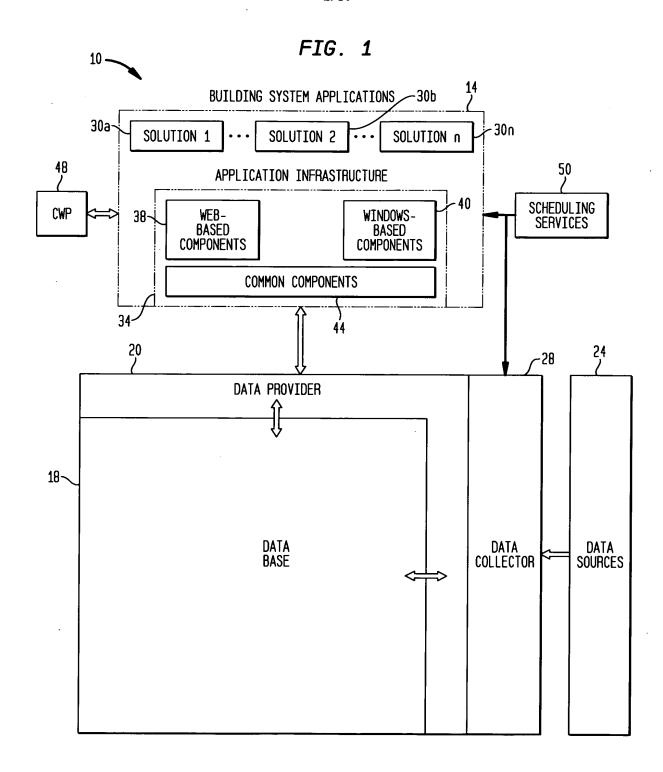


FIG. 2A

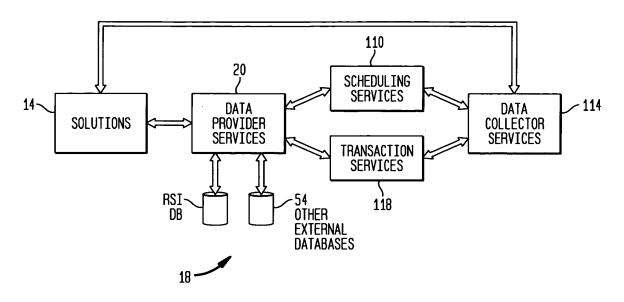
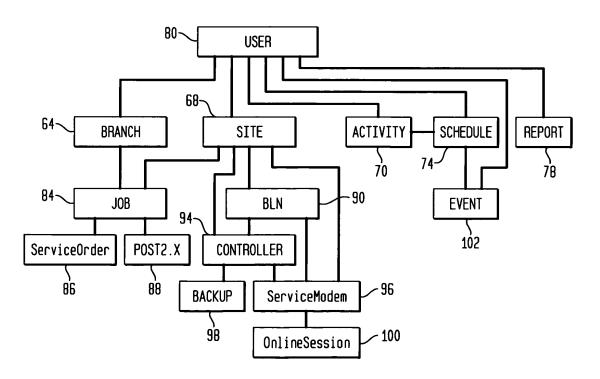
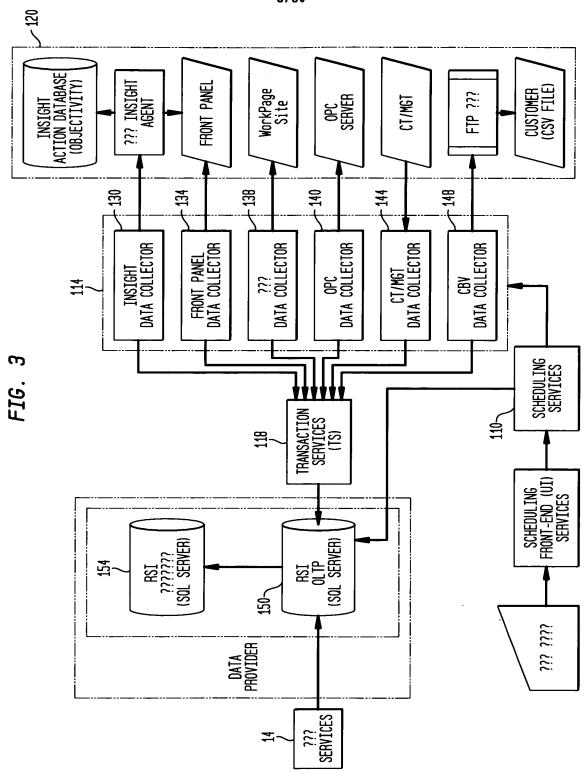


FIG. 2B







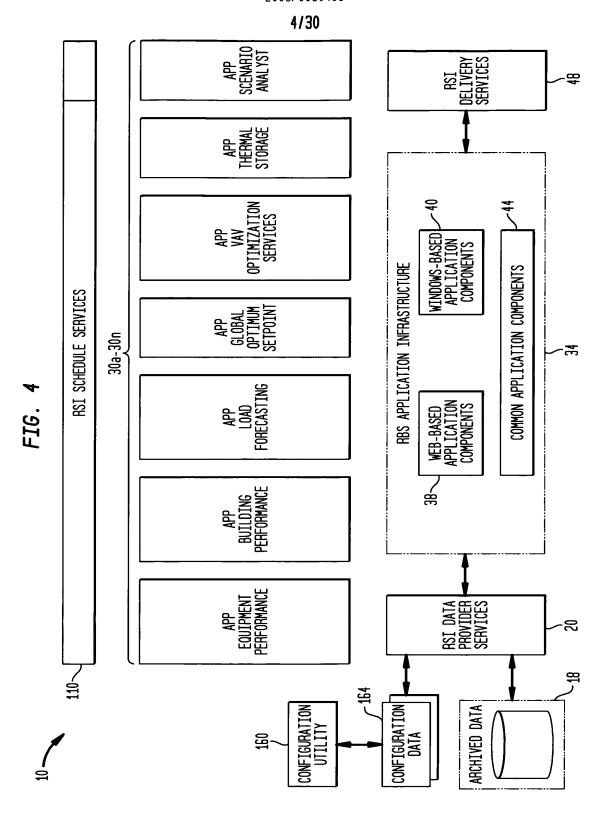


FIG. 5

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FIG. 6

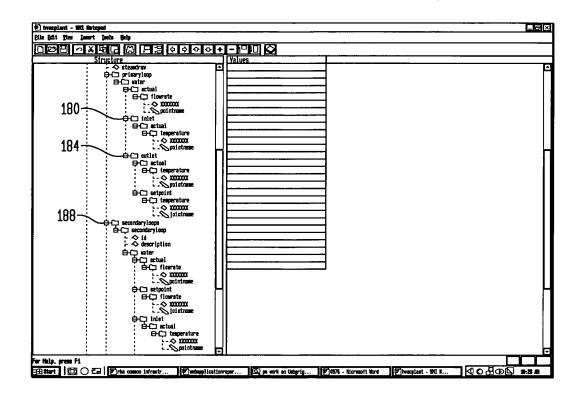
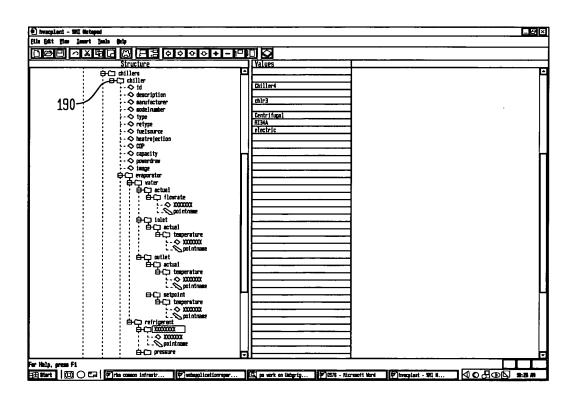


FIG. 7



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FIG. 8

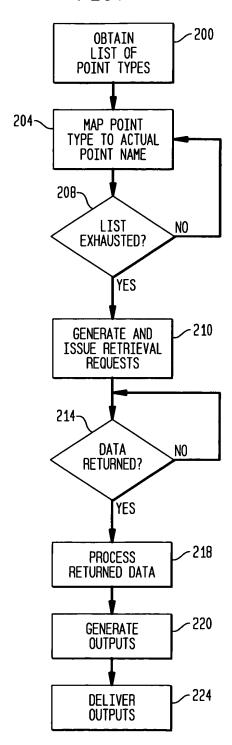


FIG. 9

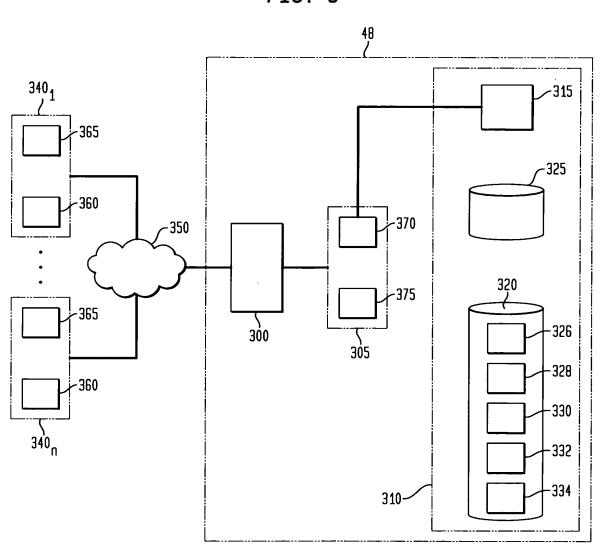
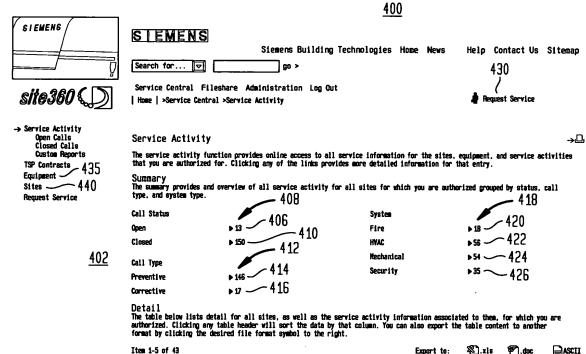


FIG. 10



404

Export to: XI.xls ₹2.doc **■**ASCII Call Status Call Type System Site Clased Preventive Corrective Type ▶SZ COLLEGE PARK (B320013) ▶0 ▶1 HVAC **▶1** 428 DO Mechanical ▶SZ COLLEGE PARK (B320013) ▶0 ₽3 **▶**3 ▶3 SZ EAST LIBRARY (B408013) ▶0 Mechanical **▶**0 ▶1 **▶**1 ▶1 ▶SZ EAST POINT (8425013) ▶2 Þ٥ **▶**0 ►2 HVAC ▶2 SZ EAST POINT (B425013) ▶ 0 Mechanical ▶ 1-5 ▶ 6-10 ▶ 11-15 ▶ 16-20 ▶ 21-25

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Helo Contact Us Sitemao		Service	→ Display Filter Criteria →□	stched calls). eport.	Coc Ascii	PO No.	ical 200303974	ical 200304780	ical 200305191	ical 200305192	Preventive Mechanical 200305232	→ Display Equipment / Contract No.
lo Conta	-	🦺 Request Service	Oisplay Filt	d, and dispa modify the r	S.x.S	Call Type System	Preventive Mechanical	Preventive Mechanical	Preventive Mechanical	ive Mechanical	ive Mechani	olay Equipme
			↑	en, schedule lows you to	Export to: N.xls O.doc	Call Typ	Prevent1	Preventi	Preventi	Preventive	Preventi	tsi0 ↑
<u>500</u> site360 Hame site360 Orderina		±		Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls) Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report.	Expor	Description	REPLACE SCREENS	Æ	REPLACE DEFECTIVE CONDENSING F	PM **NOTE** NUST Call to bet t	LEAK ON 1ST CTROUTT ON CHILLER	
si te360	^ 86 	Service Central Fileshare Administration Log Out Home > > >Open Calls		activities with an "ope d selecting different fi		Status Site	SZ MULTIPURPOSE (8251013)	SZ COLLEGE PARK (8320013)	SZ TOM LONE (8229013)	SZ TON LONE (8229013)	SZ SOUTHNEST (B440013)	
		share Ad 11s		ll service iteria an	_		Open	Open	Open	Фе	Open	5
	Search for [미	Service Central Fileshar Home > > >Open Calls	alls	an overview of al Display filter cr	of 15	Order No. 510) 030321-0852	▶ 030307-3329	▶ 030416-0594	▶ 030416-0589	4/17/03 > 030416-0551	▶1-5 ▶6-10 ▶11-15
S	Search	Service Home >	Open Calls	Below is Clicking	Item 1-5 of 15	Open Date	4/23/03	4/18/03	4/18/03	4/18/03	4/17/03	▶1-5
SIEMENS		site360 &	→ Service Activity → Open Calls Closed Calls	Custom Reports TSP Contracts	Equipment	olites Request Service						

FIG. 12

600 SIEMENS SIEMENS site360 Home site360 Ordering Help Contact Us Sitemap Search for... 🔻 Service Central Fileshare Administration Log Out site360 🕻 | Home | >-- >-- >Open Calls >Service Order Request Service → Service Activity → Open Calls Closed Calls Custom Reports Service Order →Ū Below is detailed information for the individual service order you have selected. TSP Contracts Summary
The summary provides an overview of information related to the selected service order number. Equipment Sites Request Service Service Order No. 030321-0852 Customer Name Desonstration Customer PO Number 200303974 Contract No. Site SZ NULTIPURPOSE (B251013) System Mechanical 4/23/03 Open Date Status 0pen Closed Date Call Type Preventive Request Type fax Problem Type Repair or Replace Parts Call Priority Next Scheduled Visit Detail The problem and resolution area provides a description of the requested service and what action has been taken to resolve the issue. REPLACE SCREENS FOR CIRCULATION PUMP STRAINER Problem Description Resolution Further Information Use the following links to get further equipment, call, or appointment information. √ Call Loggo to **√** Equipment. → Appointments ~ **~610 ~620** Equipment 610 620 The table below lists equipment that was serviced on the selected order number. Call Log
The table below lists all activities logged to the selected service order number.

Equipment
The table below lists the equipment that service was performed on for this particular appointment. If no data appears, service has not yet been performed.

No Data Available.

Appointment Status

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→ Display Equipment / Contract No.

Preventive Mechanical 200304882

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SZ SOUTHMEST (8440013)

Complete

lext →

▶21-25 ► 26-30

▶ 16-20

→ Display Filter Criteria →□ ASCII Below is an overview of all service activities with a "closed" status (this includes completed, closed and paid calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Help Contact Us Sitemap Preventive Mechanical 200305028 ₽ 9 Request Service Preventive Mechanical Preventive Mechanical Call Type System Preventive Fire Export to: site360 Home site360 Ordering Description CHANGE THE BELTS 읣 TAMPER TROUBLE ₹ 盂 UPS 35 Glenlake Fire SZ MULTIPURPOSE (B323013) Service Central Fileshare Administration Log Out SZ EAST POINT (B425013) SZ FAIRBURN (B323013) Complete Complete Complete Complete Status | Home | >-- >-- >Closed Calls ▶ 030403-0116 4/10/03 **>** 030410-0128 ▶ 030307-3331 ▶ 030307-3327 Order No. SIBMEIS Search for... ত Closed Calls Item 1-5 of 178 4/16/03 4/16/03 4/10/03 → Service Activity
 Open Calls</pr>

 → Closed Calls
 Custom Reports
 Request Service TSP Contracts SIEMENS Equipment

	Us Sitemap		•	iteria →□	selected. iltering criteria sired file	ASCII	PO No.			STONED TSP	SIGNED 1SP	SIGNED TSP	→ Display Equipment / Contract No.	Ħ	
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	Help		anbay 🔓	→ Display Filter Criteria	ind system select di by click	& .xls	Call Type	Preventive HVAC	Preventive	Preventive HVAC	Preventive	Preventive	splay Equt _i		
900	site360 Home site360 Ordering Help Contact Us Sitemap			'	The Selected Services function provides an overview of selected service activities for the site and system type you selected. Clicking Display filter criteria enables you to view the criteria set for this report and to also select different filtering criteria options to modify the report, if desired. You can also export the table content to another format by clicking the desired file format symbol to the right.	Export to:	Description Ca	PREVENTIVE Pr MAINTENANCE Pr	PREVENTIVE MAINTENANCE	PREVENTIVE PA	PREVENTIVE PRINTENANCE	PREVENTIVE Pr			
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	ဇ	Search for	Service Home >	Selected	The Selecter Clicking Dis options to a	Item 1-5 of 15	Open Date	5/1/03	5/1/03	2/1/03	5/1/03	4716/03	▶ 1-5 ▶ 6		
	SIEMENS		site360 (→ Service Activity → Open Calls	→ Custor dails → Custor Reports Selected Services → TSP Contracts → Employer	→ Sites	→ Request Service				·				

FIG. 16

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site360 💭	Service Central Files Home > >Request Ser	share Administration Log Out vice #Req	uest Servi
Service Activity TSP Contracts	Request Service		
Equipment : Sites	This page is for submitti	ng online service requests.	
→ Request Service	For emergency or after	-hours service, please call your local branch office.	
	" Indicates required field. Request Type " Priority "	Request for service Next Business Day	
	Select Site*	▽	
	OR Enter Site		
		Load Site Equipment	
	Select Equipment*		
	OR Enter Equipment *		
	Location *		
	Description *		7
	PO No.		
	Last Name	Wallace	
	First Name	Michael	
	E-mail *	michael.wallace@siemens.com	

Phone 847-215-1000

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₽ = = ∏ASCII 7 Help Contact Us Sitemap The TSP contracts function provides online access to all service contract information for the contracts and sites for which you are authorized. This overliew screen informs you, in an apprepaised form (overal) and per site, of the number and value of existing contracts. Secial attention should be given to expiring contracts. Clicking any of the links provides more detailed information for that entry. Detail
The table below lists detail for all sites, as well as the service activity information associated to them, for which you are authorized. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right. Summary provides an overview of all service activity for all sites for which you are authorized grouped by status and system type. -1104XI.xls D.doc Request Service ►0 Nechanical 쭚 ►0 HYAC ▶1 FAC ▶0 Fire ►0 HYAC Export to: News 1100 Expired Siemens Building Technologies Home Mechanica] 7 2 7 7 2 뚪 1128 Contract Status Cancel led Service Central Fileshare Administration Log Out 2 2 2 2 Expiring | Home | »Service Central »TSP Contracts 7 7 7 7 7 Active ▶UPS 35 Glenlake **▶UPS 35 Glenlake** ▶UPS 35 Glenlake **♦UPS 55 Glenlake ▶UPS 55 Glenlake** SIEMENS Search for... TSP Contracts Contract Status Item 1-5 of 6 Automation Automation Mechanical 9-9 Cancelled Expiring Expired Active Site sile360 (___) Active Contracts
Expiring Contracts
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Custom Reports 1102 1122 Service Activity → TSP Contracts ole location Request Service LO LARLY JO

FIG. 18

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	Help Contact Us Sit		A Request Service	→ Display Filter Criteria	ferent filiterio r that entry. I	s e	Renewal Date	12/31/03	12/31/03	F0/1E/7
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> 1	ne News				iteria and detailed at symbol	Export to:	Status	Active	Active	Active
N071	Siemens Building Technologies Home News		Log Out ontracts		s. Clicking Display filter cri my of the links provides more clicking the desired file form	•	Site	UPS 35 Glenlake Mechanical	Multiple Sites	UPS 55 Glenlake FIRE Active 8/1/02 7/31/03
		^ 85 	Service Central Fileshare Administration Log Out Home >Service Central >15° Contracts >Active Contracts	ıts	Relow is an overview of all active service contracts. Clicking Display filter criteria and selecting different filtering critegions you to modify the report. Clicking any of the links provides more detailed information for that entry. You can also export the table content to another format by clicking the desired file format symbol to the right.		Description	TIME & MATERIAL	FULL COMPREHENSIVE	
	SIEMENS	Search for	Service Central Home >Service Ce	Active Contracts	Below is an overview options allows you t also expart the tabl	Item 1-3 of 3 1220	Contract Po	6699-SM∢	▶P8-1394	▶PC-1512
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o land		FIG. 19	1300					
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site 360 ED	Service Central Fi Hone >Service Centr	Service Central Fileshare Administration Log Out Home >Service Central >TSP Contracts >Expired Contracts >Individual Contract	Contract	•	Request Service	rvice		
Service Activity TSP Contracts	Individual Contract	ract			,		□	
Active Contracts Expiring Contracts Cancelled Contracts	The individual contract are covered, contract	The individual contract function provides complete detail for the selected contract. For example, which sites and equipment are covered, contract duration, and service history under the specified contract.	l contract. For exe intract.	mple, whic	sh sites a	귷	ipment	
Custom Contracts Equipment	Summary The sumary provides a	Summary The summary provides an overview of information related to the selected service contract.	rvice contract.					
Request Service	Contract No. Status	PC-1336 PO-140.						
1310	Effective Date Renewal Date		SBT Branch Secondary Contact					
	line to Henewal Service Technician/ Account Engineer	-21 Days Chris Hove]] System	Coverage Type System	LABOR	LABOR ONLY HYAC			
	Description	LABOR ONLY						
<u>1320</u>	Service Activity Use the following links Service History Detail Clicking an existing se	Service Activity Use the following links to get service history or scheduled service information. \rightarrow Scheduled Services \rightarrow Scheduled Services \rightarrow Scheduled Services \rightarrow Detail 1330 Licking an existing service contract displays the contract in its entirety.	ation. y.					
1350	Sites & Equipment The table below lists sites table. The equipment covered Item 1-1 of 1 Site UPS 35 Glenlake Fire	and equipment covered under this serviciby the contract for the selected site 1881. 18 19 00c ASSII	orntract. Select the devill then display on the Item 1-1 of 1 1370 sequipment 1370 lecturates sciences	sired site right side	from the of the ta	left able.	ilde of the	

ascii System HVAC

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site360 & 💭	Service Central Fileshare Administration Log Out Home >Service Central >Equipment	nare Adminis ⊁Equipment	tration Log O			Æ	Request Service	
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→ Equipment Sites Request Service	The equipment function provides complete service and technical information for your equipment. Select a site from the dropdown box and click go. A table of all equipment for that site appears. Click a specific equipment link to get detail for that piece of equipment.	vides complete A table of all	service and techn equipment for th	nical informat nat site appea	ion for your equipme rs. Click a specific	nt. Select a equipment li	site from the nk to get detai	il for that
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	Item 1-5 of 35				Export to:	: S.xls	s 💆 dec	ASCII
	Site	Equipment or Services	Services	Ovantity	Quantity Location		Asset ID	System
	UPS 35 Glenlake Automation	_		-	CABINET 11		UPS356L01	HVAC
1404	UPS 35 Glenlake Automation	_	7 1406	-	1 CABINET 12		UPS3561.02	HVAC
	UPS 35 Glenlake Automation	P CLIENT WORKSTATION REV *	KSTATION		1 INSIGHT 03		UPS35GL03	HVAC
	UPS Glenlake Fire	► NECH/SPEC SCHEDULING		T			UPSF1	HVAC
	UPS 55 Glenlake Automation	_		1	CABINET 1 MAIN CHILLER	HEB	UPSSSGL01	HVAC
	▶ 1-5 ▶ 6-10 ▶ 11-15	№ 16-20	▶21-22 ▶	№ 26-30 nex	next →			

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is Help Contact Us Sitemap in the selected piece of equipment. UP3356103 PPB-1394 1520 HMAC Cheduled, and dispatched calls for Gorder No. PO No. POZIZ15-0835 Ciosed, and paid calls) for this fed, closed, and paid calls for this fed. Ciosed, and paid calls for this fed. closed, and paid calls for this fed. closed, and paid calls for this fed. Ciosed, and paid calls for this fed. closed, and paid calls for this fed. Ciosed, and paid calls for this fed.	logies Home News logies Home News Asset ID Warranty Expiration Contract No. System Export to: Call Type Preventive Fxport to: Call Type	Siemens Building Technologies Home News Help Contact Us Sitema Search for Search for for for the selected piece of equipment. Individual Equipment function provides all relevent technical information and detail for the selected piece of equipment. Religional Location Individual Equipment March for for formation for for formation for for formation for first search for first for first search for first for first search for formation for formation for formation for first search for formation for first search formation for first search formation for formation formation for formation formation for formation for formation formation for formation formation for formation formation for formation for formation formation for formation fo	Search for Search for Search for Service Central Filesha Home >Service Central > Filesha Home >Service Central > Filesha Home >Service Central > Filesha Home Service Activity Equipment Location Service Activity Equipment Location Service Activity Selow is an overview of all s this piece of equipment. Item 1-1 of 1 Open Date Op	Sile360 & Service Activity TSP Contracts Equipment Sites Request Service 1530
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ted, closed, and paid calls) for this	(this includes comple	ew of all service actvities with a "closed" statum	Closed Calls Below is an overvit piece of equipment	,
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cheduled, and dispatched calls) for	(this includes open, s	ew of all service actvities with an "open" status pment.	Service Activity Below is an overvii this piece of equip	
•	Contract No. System	_	Equipment Quantity Equipment Location	1
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or the selected piece of equipment.	iformation and detail fi	ipment function provides all relevent technical i	The individual equi Detail	Sites Request Service
		quipment	Individual Eq	Service Activity TSP Contracts Equipment
A Request Service		l Fileshare Administration Log Out Central ≻Equipment > >Individual Equipment	Service Central Home >Service	site 360 & D
Help Contact Us	HOH HOH			
		FIG. 21		

FIG. 22

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strange late	STEMENS						
a cartrag.		Siemens Bu	ilding Technolog	jies Home	News He	elp Contact Us	Sitemap
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→ TSP Contracts Active Contracts	Individual Contra	act					→ □
Expiring Contracts Cancelled Contracts		function provides complete tration, and service histor			. For example,	which sites and equ	ripment
Expired Contracts Custom Reports	Summary						
Equipment	The summary provides and	overview of information r	related to the select	ed service con	rtract.		
Sites Request Service	Contract No.	PB-1394	_				
	Status	Active	Pi) No.			
	Effective Date	1/1/03	_				
<u>1610</u>	Renewal Date	12/31/03	S	ST Branch		ATLANTA	
	Time to Renewal	313 Days	Si	econdary Conta	ct	Jacquelyn Brewer	
	Service Technician/	H. Kevin Hote	C	verage Type		FULL COMPREHENSIVE	
	Account Engineer		S	sten		HVAC	
	Description	FULL COMPREMENSIVE					
1630—	Service Activity				4004		
1030		to get service history or	scheduled service in	formation.	<u> 1620</u>		
	•	Scheduled Services	1640				
<u>1650</u>	Detail Clicking an existing ser	vice contract displays the	10 10	lrety.			
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4ሮሮስ	Sites & Equipment						
<u>1660</u>	table. The equipment cov	tes and equipment covered ered by the contract for t	under this service co he selected site will	ontract. Selec I then display	t the desired on the right	site from the left : side of the table.	alde of the
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FIG. 23

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→ Service Activity Open Calls Closed Calls Custom Reports		Service Order	single service activity y	u have selected					→Ū
Selected Service TSP Contracts Equipment	8	Summary	verview of information rela		ice order	number.			
Sites Request Service		Service Order No.	020625-0966	Custome	er Name		Demonstra	tion Customer	
nequest service		PO Number		Contrac	t No.		▶PB-1394-	1720	
		Site	UPS 35 Glenlake Automati					<u>1720</u>	
4.7	740	Status	Closed	System			HYAC		
<u>17</u>	<u>′10</u>	Call Type	Preventive	Open Da			7/3/02		
		Request Type	generated	Closed	Date		7/5/02		
		Problem Type	MAINTENANCE						
		Call Priority	Next Scheduled Visit						
		Detail	n area provides a descripti	on of the requested serv	ice and w	hat actio	n has been '	taken to resolv	æ
47	730	Problem Description							
<u>1/</u>	30	Resolution	JEFF C. 7/3/02-BUILDING	DICT SINT TA ROTAFINED NO	Ε.				
17	' 40	Further Information Use the following links t	DN o get further equipment, ca	oll, or appointment infor	eation.				
<u> 17</u>	10	go to √ Equipment √	Call Log	→ Appo:	intments -	٠. ١	.=.		
		Equipment The table below lists equ	· 1750 \(\sum 1760 \) Upment that was serviced or	the selected order numb	er.	<u>_1/</u>	70		
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		Call Log	autivities lessed to the	-lasted samulas sed	-				
17	90		activities logged to the s	eserted genatice auget un	wer.				
11		No Data Available.							

4

ASCII

FIG. 24

SIEMENS

Help Contact Us Sitemap Siemens Building Technologies

<u>^</u> Search for... [퍼 Service Central Fileshare Administration Log Out

| Home | >Service Central >Sites

site360 £

Sites

Service Activity TSP Contracts

Equipment **→** Sites

88

Home News

Request Service

→ Display Filter Criteria →□.

The site function provides complete service information for an individual site. Click any site link to get specific detail for that site. You can also export the table content to another format by clicking the desired file format symbol to the right. do. Export to:

S.xls

Item 1-5 of 35

Request Service

 \blacktriangleright SZ COLLEGE PARK (8320013) \diagup 1810

▶ Primary

► SZ EAST LIBRARY (B408013)

► SZ EAST POINT (8425013)

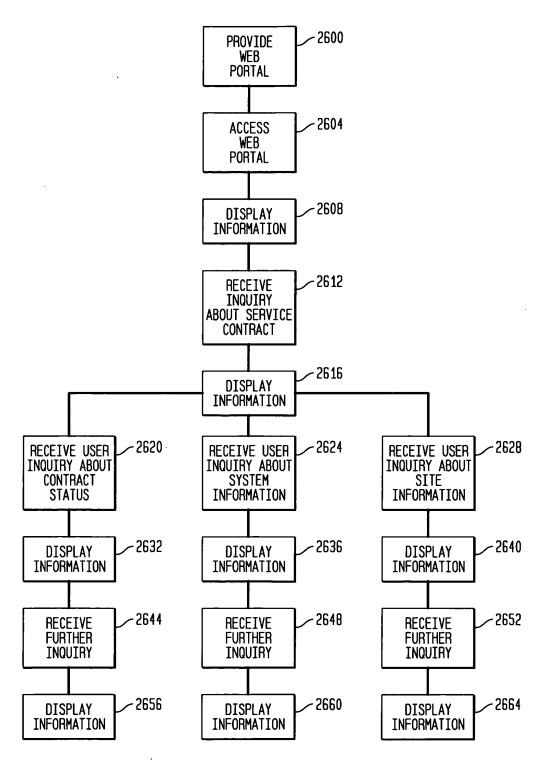
►SZ ELECTION WSE (BB04013)

▶1-5 ▶6-10 ▶11-15 ▶16-20 ▶21-25 ▶26-30

₽xt →

٩

FIG. 26



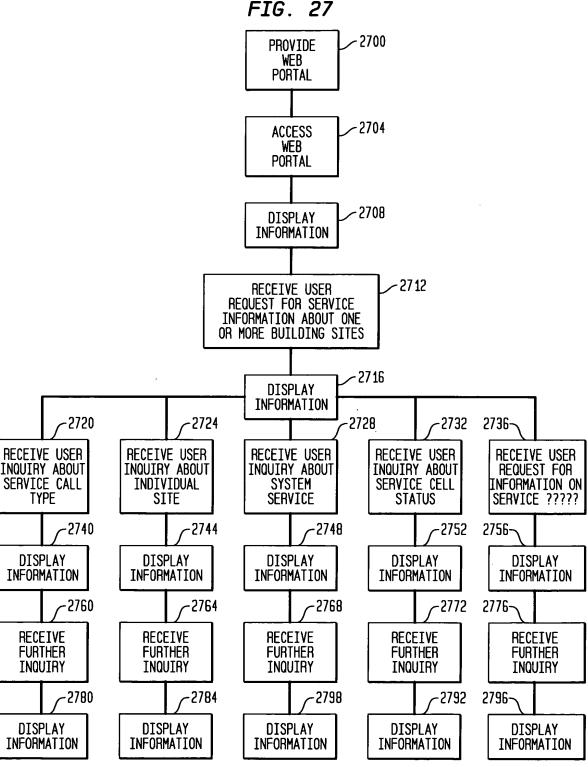


FIG. 28

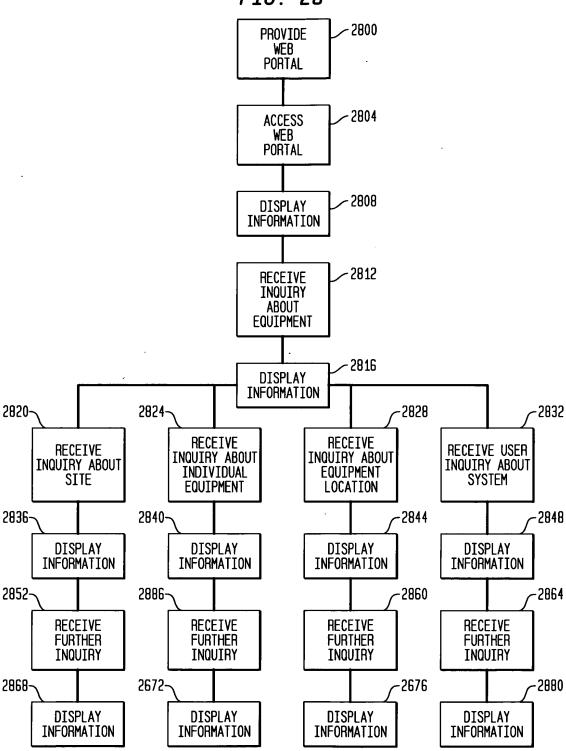


FIG. 29

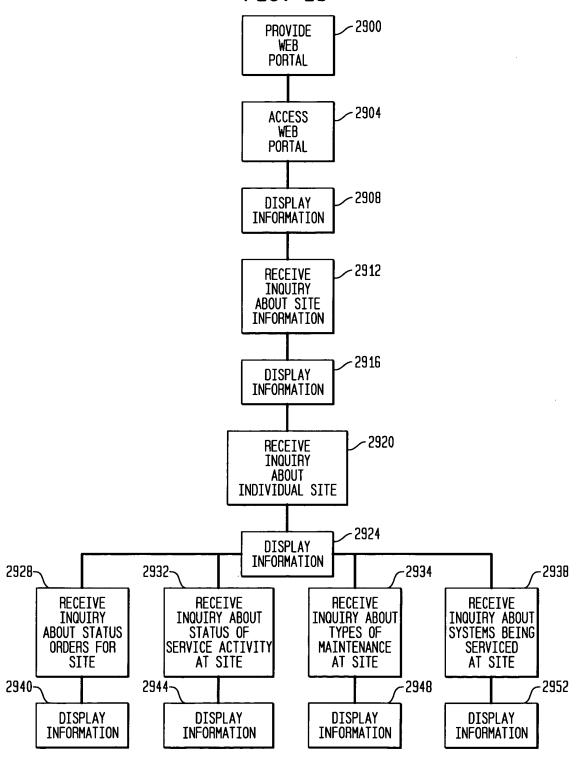


FIG. 30

